

CASESTUDY: Black Roofing, Inc.

Translating Employee Handbook, Contracts, and Agreements



Facts

Over 75 different languages
Over 100 different dialects
Document Translation
Certified Legal Translations
Software Localization
Website Translation

Headquarters

121 Newark Avenue, 3rd FL
Jersey City, NJ 07302
T: (212)380-1679
TF: 1(800)790-3680
F: (212)537-6674
info@translation-services-
usa.com
[www.translation-services-
usa.com](http://www.translation-services-
usa.com)

The Overview

Black Roofing, Inc. had begun expanding its company, and landing additional construction contracts – with this came the need to expand their team. Black Roofing, Inc needed to make sure all of their current and new employees were aware of all of the changes being made to the policies which required document translation of multiple company documents.

Client Challenge

Black Roofing, Inc. needed to make sure all of their current and new employees were able to have an equal opportunity to review and agree to new company policies that were going to be taking place through within the new year. With this there were documents employees needed to sign and return to the HR department, and HR needed to have all documents translated to meet their employees complete understanding of the changes.

Translation Cloud Solution

Translation Cloud was able to get the handbook translated not only quickly and accurately, we were also able to translate the Employee Contracts and Agreements that needed to be returned to the HR department. With a tight deadline for the documents to be submitted back to HR, not only was Translation Cloud able to meet the deadline we also gave Black Roofing, Inc. enough time to review and make changes to the policies before they were handed out to the employees.

The Results

Translation Cloud assists Black Roofing, Inc. with translating all of their employee documents to make sure all of the employees had an equal opportunity to review and ask questions in regards to all changes being made through out the company.



"The Place Where Professional Translation Gets Done"

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The Features	The Benefits
<ul style="list-style-type: none">◦ <i>Receive documents from the company with the project requirements</i>◦ <i>Receive the multiple target language translation requests</i>◦ <i>Gather the program needed to complete the requested job (DOC, PDF)</i>	<ul style="list-style-type: none">◦ <i>Increase in productivity</i>◦ <i>Lower rates</i>◦ <i>Fast Quality Service</i>◦ <i>Constant customer contact</i>◦ <i>Project progress could be tracked</i>◦ <i>Customer Service Representatives available in the USA</i>

About Us

With over 15 years of experience and consistent dedication to our customers, **Translation Cloud** has become one of the most innovative and reliable translation companies in the industry. We have built our company on the founding principles of quality, integrity, and customer satisfaction, and we continue to live up to those principles today, with over a 99.8% approval rating. We take what we do very seriously. For us, translation is not just about changing words from one language to another. It's about conveying the true meaning of those words, in all its subtleties, so that the translation is inherently adapted to its target audience and localized for demographics, culture, and subject matter. www.translation-services-usa.com



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