

CASESTUDY: Lowers & Associates

Translating Risk Survey's, Police Reports, and Witness Reports



**LOWERS
& ASSOCIATES**
International Risk Mitigation Partners

A Lowers Risk Group Company

Facts

Over 75 different languages
Over 100 different dialects
Document Translation
Certified Legal Translations
Software Localization
Website Translation

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The Overview

Lowers & Associates had a case that happened outside of the USA. They had a large amount of documentation including police reports, witness reports, audio calls, and investigation reports that needed translated into English and certified to be used in a Legal Court Trial setting.

Client Challenge

The client experienced complex challenges on being able to get all of the reports, statements, recordings, and evidence translated into English to be able to conduct with all of the evidence they had at hand able to be completely understood.

Translation Cloud Solution

Since 2011 Translation Cloud and Lowers & Associates have been working together to meet all of their needs, from cases they are taking on to clients that have limited English proficiency. We ensure the highest quality of translation is always provided as Lowers & Associates has come to expect over the years of working with us. We always ensure the best rates, fast turnaround times, and constant customer service contact to ensure any changes or questions regarding the project.

The Results

Translation Cloud assists Lowers & Associates to get all of their legal and documentation translated into the target languages needed to make sure they are providing their clients with the highest quality service they could offer.



"The Place Where Professional Translation Gets Done"



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The Features	The Benefits
<ul style="list-style-type: none"> ◦ <i>Receive documents from the company with the project requirements</i> ◦ <i>Receive the multiple target language translation requests</i> ◦ <i>Gather the program needed to complete the requested job (DOC, PDF)</i> ◦ <i>Provide certification and Notary to all legal documents</i> 	<ul style="list-style-type: none"> ◦ <i>Increase in productivity</i> ◦ <i>Lower rates</i> ◦ <i>Fast Quality Service</i> ◦ <i>Constant customer contact</i> ◦ <i>Project progress could be tracked</i> ◦ <i>Customer Service Representatives available in the USA</i>

Lowers & Associates Review:

Lowers & Associates has used Translation Cloud as our dedicated translation service for several years and we are consistently impressed by their exemplary service. Our work often requires us to have documents quickly translated from any number of languages. Fortunately, a response from a Translation Cloud agent is never more than a few minutes away. They are always able to begin work immediately and provide unbeatable turn-around. Translation Cloud has provided us with fast and accurate translation work for everything from contracts and legal documents to handwritten testimony. Their work is clear and precise, and great care is obviously taken to preserve the integrity of the source documents by accurately replicating their original format and style. We look forward to working with Translation Cloud again and would not hesitate to recommend their services.

About Us

With over 15 years of experience and consistent dedication to our customers, **Translation Cloud** has become one of the most innovative and reliable translation companies in the industry. We have built our company on the founding principles of quality, integrity, and customer satisfaction, and we continue to live up to those principles today, with over a 99.8% approval rating. We take what we do very seriously. For us, translation is not just about changing words from one language to another. It's about conveying the true meaning of those words, in all its subtleties, so that the translation is inherently adapted to its target audience and localized for demographics, culture, and subject matter. www.translation-services-usa.com

